

Creating Useful Report Templates for CHCS II (FY05-5060)

Note: this is a new HPPI project for FY05. Additional project information and specific project outcomes and lessons learned will be added to this summary as the project progresses.

The health problem or issue

This project will manage community health clinic patient data more effectively through the use of technology.

Anticipated outcome

Organized, easy-accessible data will improve delivery of care and ensure better accountability for services rendered.

Unique and/or innovative program aspects

CHCS II is web-based and allows for greater flexibility for documenting patient interactions. CHCS II keeps all documents, templates, and patient interactions electronically. This eliminates the need for data transfer to other databases from hard copy tests and surveys. This initiative will harness the power of CHCS II to manage community health clinic patient information.

Demonstration of program effectiveness and/or impact

CHCS II has been tested and fielded as a best practice model for electronically documenting patient interactions. Its web-based design allows for greater flexibility in managing report templates and databases. CHCS II keeps all documentation is in one place with no need for collection and management of hard copy data files.

Impact on force readiness and deployability

Overall force readiness is improved when providers have more time to spend with patients because the data reporting and analysis mechanisms are more efficient. Increased efficiency will also enable more patients to be included in health promotion programs. Better documentation of workload equates to increased reimbursement and ultimately to increased staffing for health promotion programs. Better documentation showing outcomes can also be reported to commanders to reinforce the need for health promotion programs. Programs that are perceived as having value are funded more frequently than those whose value cannot be sufficiently documented.

Potential impact on the HPPI portfolio

Business process for the integration of disparate data sources to address barriers and implementation issues for electronic medical records, improved standardization of care, and better case management.

Project implementation update

Project start-up has been delayed. This project will carry over into FY06.